COVID-19 (Corona Virus Disease 2019)

Information for:

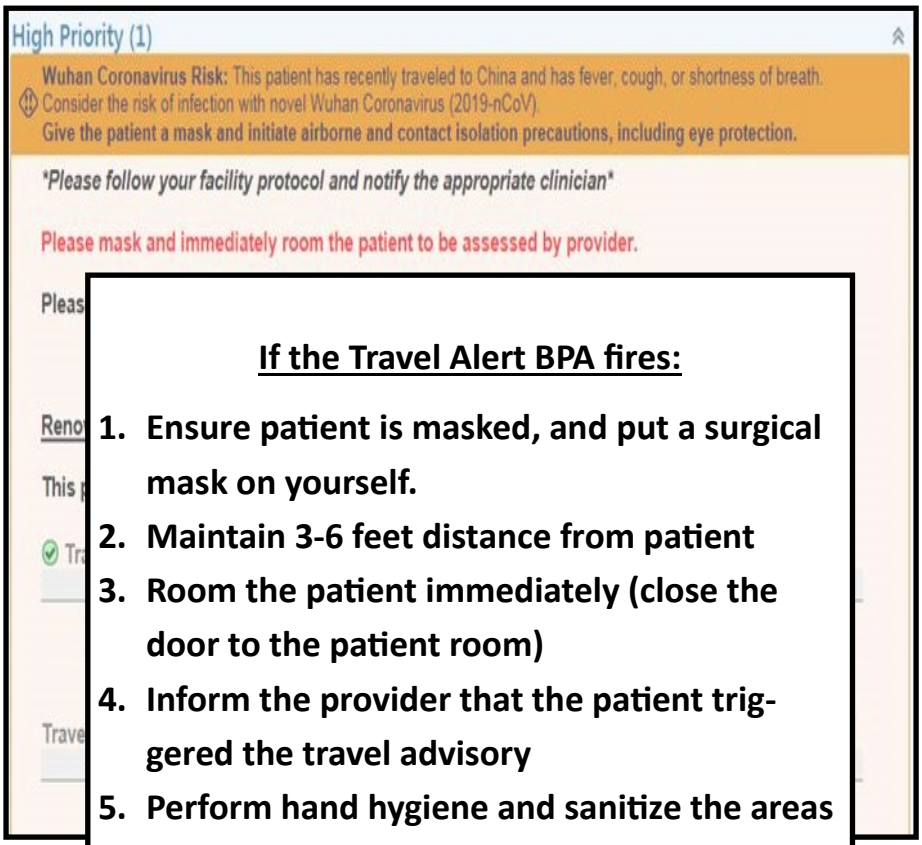
Patient Access Representatives

PARs play a vital role in Infection Prevention and Control.

<u>Every patient with respiratory symptoms should be masked upon arrival to any Renown facility.</u>

This policy is to protect other patients and staff year-round, and especially during the cold and flu season.

PARs are the first point of contact to our healthcare system. When a patient enters one of Renown's facilities, PARs have the first opportunity to stop the spread of infection by offering masks to patients with respiratory symptoms (coughing, sneezing, runny nose, sore throat, etc).



<u>If the Travel Alert BPA fires:</u>

1. **Ensure patient is masked, and put a surgical mask on yourself.**
2. **Maintain 3-6 feet distance from patient**
3. **Room the patient immediately (close the door to the patient room)**
4. **Inform the provider that the patient triggered the travel advisory**
5. **Perform hand hygiene and sanitize the areas where the patient was.**

<u>Resources:</u>

Infection Prevention: 982-5662, Infetion.Prevention.Control@renown.org

Renown's Intranet

Centers for Disease Control (CDC)